



NCACCH | North Coast Aboriginal Corporation
for Community Health

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★ IMPORTANT NOTICE ★

YOUR NCACCH HEALTH ACCESS CARD WILL “EXPIRE” ON 31/12/15

**Please complete and return this form to NCACCH as soon as possible
to receive your 2016-2019 Health Access Card**

Dear NCACCH Client/Families

We are preparing to print the 2016-2019 Health Access Cards for all registered NCACCH clients. To ensure we have current information for you/your family on your new card, please complete the form on the back of this letter and return to NCACCH as soon as possible.



**Note: If you've never had a NCACCH Health Access Card
(please do not complete this form)**

Contact a NCACCH Referrer to complete a Health Access Card Application.

Please list and print the full name of all eligible family members and their Medicare number. If your partner or child has a separate Medicare number, please note their number against their name. Babies up to 6 weeks of age can be added to this form, anyone older will need to see a NCACCH Referrer to be added to your card.

If you have a child/children 18 or over who is still listed on your card, or a child that has left home and is living independently, please ask them to contact NCACCH or see a Referrer for a form of their own.

The eligibility criteria for a NCACCH Health Access Card is:-

- * Aboriginal and/or Torres Strait Islander persons who have resided in the NCACCH service area for at least 3 months.**
- * Non-Indigenous biological parents with dependent Aboriginal and/or Torres Strait Islander children – no other non-Indigenous family members are to be included on the card.**
- * Aboriginal and/or Torres Strait Islander persons over the age of 18 years are eligible for a card in their own right and will not be incorporated as a dependent on a family card.**

Please Note: We have added a question to the form (on the back) asking if you are registered for Closing the Gap (CTG) - The Closing the Gap (CTG) Pharmaceutical Benefits Scheme (PBS) Co-payment Measure improves access to PBS medicines/scripts for eligible Aboriginal and Torres Strait Islanders who are living with, or at risk of, chronic disease. Closing the Gap prescriptions attract a lower or nil patient co-payment for PBS medicines/scripts.
CTG is not connected to your NCACCH Health Access Card - your GP registers you for CTG.

Any person that uses the services of NCACCH has the right to make a complaint. If you are dissatisfied with the service received from NCACCH; Staff and Referrer's will ensure that you are fully aware of the complaints process. A copy of the privacy policy is available on our website www.ncacch.org.au

If you are unsure, have a question or would like help to complete the form please contact NCACCH on 5443 3599.

Kind regards

Kim Helmore
General Manager



"Your Pathway to Better Health"



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Client Declined Consent